

Linen hire care guide

Normal laundry charges are included in our hire cost. We can remove most event stains, such as wine and food spillage.

Unfortunately, we are unable to remove Pen / Ink marks, Residue left by Cello tape / Duct tape, Candle Wax / Dye, Mildew, Oils / Grease, Burn holes.

You can still use candles for your event, however, please avoid placing candles directly on the linen. Always use a dish or something to catch the candle wax.

Please keep wet linen separate and air dry. Unfortunately, mildew can grow overnight (even more so when it is warm) so please avoid placing these items in the same bag as dry.

We will refuse to launder any linen that is returned with vomit or personal waste, please throw away on site and let us know the linen will not be returned.

On the rare occurrence that you receive linen damaged on arrival please advise us straight away. We will not take responsibility if advised after the event.